Roleplay de-escalation techniques

# Challenging behaviour scenario

During a Certificate III carpentry class on roof framing, Nithin begins to struggle after mismeasuring several pieces of timber.

His frustration grows visibly as he mutters to himself and starts using the saw roughly, cutting inaccurately.

At one point, he slams the timber onto the table and steps away, shaking his head.

As the trainer, you must calmly intervene, address Nithin’s growing frustration, and ensure the rest of the class remains focused and safe while continuing the task.